

# REINTJES Service worldwide



# REINTJES

## You can rely on us

Competence and reliability have been the basis of REINTJES corporate philosophy for more than 130 years. Over 90,000 marine gearboxes have left the plant so far, all of which have been designed for many years of smooth operation and adapted to the life cycle of the ships.

To maintain the high standards set by REINTJES it is an essential requirement to be quick, reliable and cooperative for our customers all over the world.

Experts with many years of experience make sure that all maintenance service is precisely tailored to our customers' specific needs. Their aim is to ensure maximum availability of the gearboxes while offering pragmatic solutions.

**REINTJES service –  
quick, reliable and cooperative!**

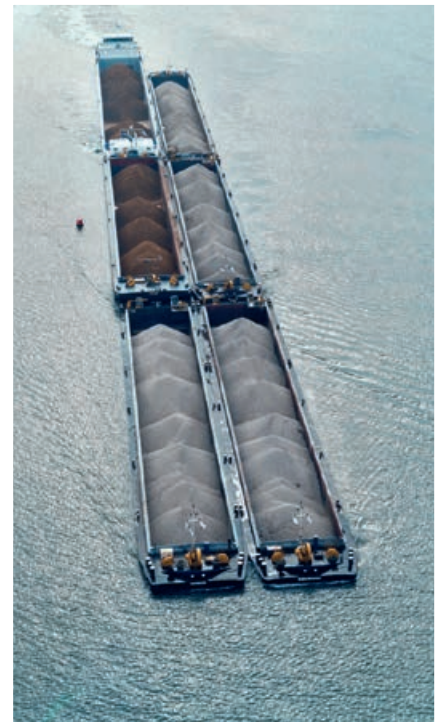




24/7/365



In the rare event of a marine gearbox failure customers just need to call the REINTJES service and a specialist will arrive on site within 24 hours, assess the damage and pragmatically initiate all further steps – no matter in which harbour of the world the ship stays.







# Around the clock – an



## Individual

REINTJES service is provided as individually as gearboxes are being developed. Experts create customised concepts which are precisely tailored to the wishes of ship owners, ship operators and charterers. The engineering services range from failure and risk management via improvement suggestions to adapted designs.



## Competent

The service team which is specialised in all maintenance work on marine gearboxes offers everything around outstanding service. Therefore it takes excellently trained experts with many years of experience, who always have state-of-the-art knowledge as well as an organisation which is specialised in maritime maintenance.

## At a glance

Our offer of global services includes:

- Worldwide on-site service
- Competent service staff  
24 hours a day, 7 days a week, 365 days a year
- Individual maintenance concepts
- Extensively trained service engineers
- Failure management
- Risk management
- Individual improvement suggestions
- Adapted designs





# ound the world



## Pragmatic

Our service team's aim is to offer quick, pragmatic solutions to ensure maximum availability of the gearboxes. At REINTJES service is always carried out by competent, extensively trained staff. This applies to on-site service as well as to work completed at the plant in Hameln.

## Spare Parts

For more than 60 years all gearboxes leaving the plant have been completely documented in a "service life file" comprising the entire gearbox data, e.g. dimension drawings, gearing corrections, calculations and ratings. Based on this information, REINTJES is able to quickly supply all spare parts in OEM quality in compliance with the respective classification rules and special quality requirements.

## Top Priority

Spare parts supplies are given top priority at REINTJES. In order to be able to manufacture necessary spare parts which are not standard parts, their production is given priority in the manufacturing process. So the REINTJES service team can make use of the modern machinery park with its high capacity to manufacture all necessary spare parts in the shortest possible time.

Via the customer-oriented spare part management REINTJES maintains an extensive raw material stock comprising most of the raw materials. Consequently, many individual spare parts can be manufactured quickly and without time-consuming material procurement. REINTJES also maintains specific materials exclusively for customers who require maximum gearbox availability.



The right partner, that is know-how and quick action, assures maximum gearbox availability.

Customers who call the REINTJES hotline will always be connected with a competent service employee – around the clock, 24 hours a day, 7 days a week, 365 days a year, who will give advice and support.

As REINTJES employs only competent, well trained staff all necessary steps can be initiated quickly and tailored to the specific problem.

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